Frontline Leadership

Course Name

Employment Relationship

Course Description

A key area of focus for Network Rail is the encouragement and development of strong relationships between managers and employees and mutually amongst co-workers. Highly effective leaders have the capability to establish and maintain strong working relationships and this is key to leading successful, high performing and collaborative teams. The Employment Relationship masterclass will provide you with valuable insight into the lifecycle of the employment relationship, from 'Attraction' through 'Development' and ultimately through to team members moving on.   You will explore the key leadership skills to build confidence in handling possible conflict situations, whilst still encouraging collaboration and maintaining strong 'Psychological Contract'.

Audience

Any Line Manager

Duration: 1 Days Day(s) **Class Size:** 16

Competence Name Awarded

n/a

Competence Awarded

n/a

Course Code

n/a

Prerequisite Name

n/a

Prerequisite Short Code

n/a

Skills Assessment Scheme Regime

Course Type

Face to Face